

ALARMNZ.COM

MONITORING SERVICES



EMERGENCY 24/7

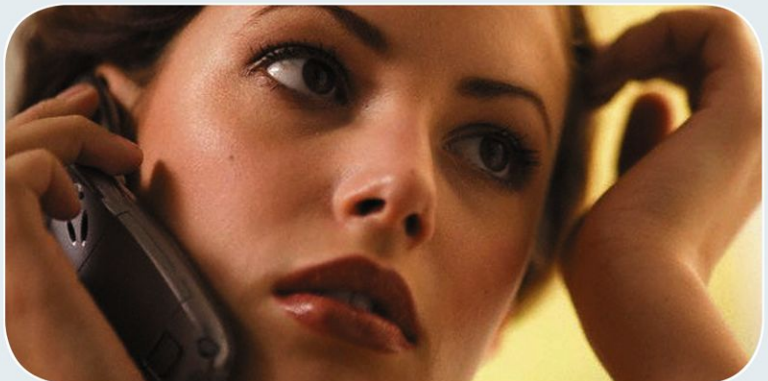
A alarm monitoring service that provides immediate notification to the customer and/or their security guard of all alarm activations as they occur. Best suited for domestic and small business clients who need constant surveillance of their property. Encourage your neighbours to join a local ALARMNZ collaboration group and receive a discount.



Home & Business

MOBILE-LINK

Mobile/Landline alarms and/or video images can be automatically routed through our 24-hour monitoring station and passed to a selected mobile phone. Designed for customers to have early notification of alarm events at their property, allowing clients an option to respond to their own security system first.



Direct to Your Mobile

INTERNET

Customers can view in real-time their alarm monitoring history and printout reports via our internet web site <http://www.alarmnz.com>. A useful information management tool with up to 12 months alarm event history online.



Real-Time Event History

MEDIC-LINK

A medical or emergency alarm transmission can be sent directly to the N.Z. Ambulance Service, family members, health professionals and/or other call-out representatives should a medical situation require urgent attention.



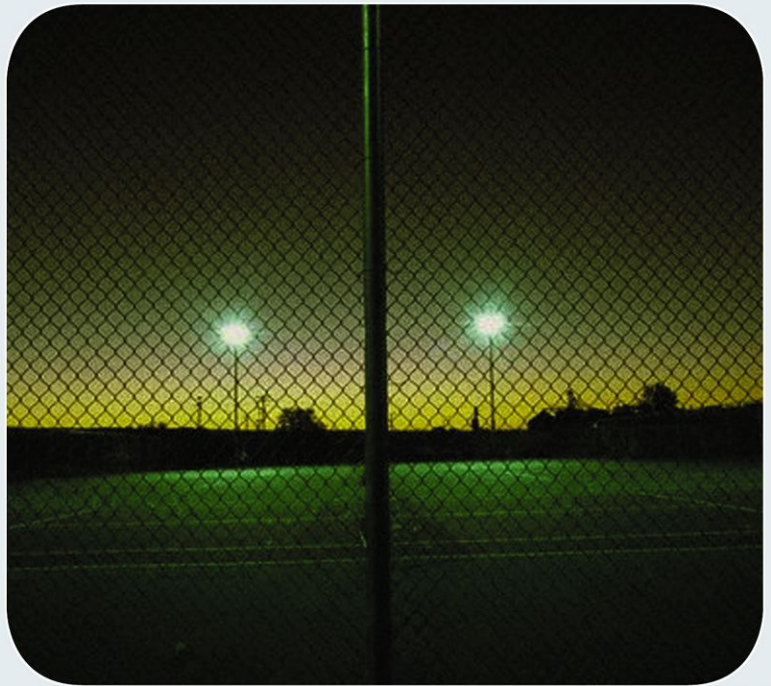
Medical & Ambulance Service

LOCKDOWN

A check at the end of the business day to make sure the alarm system is turned on or armed correctly by a pre-determined time and that no zones or areas remain disconnected from the security system. This is an essential business alarm monitoring service that not only provides early notification to the customer and/or a security patrol company of all alarm activations and errors but also ensures the premises are fully secure after closure.



Checking Business Alarm Closures



CHALLENGE

A more sophisticated service where an owner requires staff to enter the business premises after-hours, collecting extra identification from those individuals collected if any late access is attempted. Our monitoring station operators log such entries and if necessary question staff to obtain the reason for late access while validating positive ID. This entry could be legitimate or under duress and a challenge can be used to assist staff in trouble.

After Hours Staff Access



FIREWATCH

Automatic fire-alarm monitoring service that provides notification to the New Zealand Fire Service and/or the customer's designated call-out representatives of all critical fire activations as they occur.

Fire Service



POLICE CALL

For business customers who have traditionally been targeted by criminals and need monitored duress alarms. This service routes reliable alarm signals directly to the N.Z. Police Service and/or designated call out representatives.

Duress & Police Alarms



SECURE-LINK

For high-risk business customers who need a un-interruptable alarm transmission link between their site and the AlarmNZ monitoring centre. Other services such as *Firewatch* and *Video-link* normally require this type of secure line supervision and bandwidth.

High Security Communications



VIDEO-LINK

Web-based video-link to a customer's CCTV system or single camera allowing remote control of camera selection and viewing of video images. Customers can take a snapshot of events direct from the site and store them on their desktop computer.

Web Based Video



0800 SPEAKOUT

A web-based service for staff who wish to post anonymous feedback about unsafe activities of other employees within the workplace. Customers can arrange independent investigation of allegations promoting health and safety within their business environment.

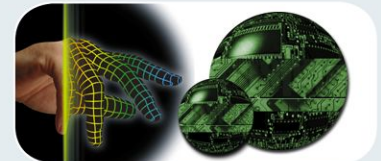
Workplace Security



SERVICE-LINK

This is a preventative maintenance service, linking the customer's alarm system to the monitoring station *Helpdesk*. Early notification of system troubles will provide a more effective fault response system and allow temporary alarm monitoring even when you are on holiday.

Maintenance Service



AUTOMATION

This service allows ALARMNZ to monitor other automated and communication equipment via our switching centre, notifying customers as events occur. These types of activities often include refrigeration, manufacturing, process control and industrial automation systems.

Alarm Switching Service



CONTACT

ALARM NEW ZEALAND Limited
10 West Terrace
Newton, Auckland.
PH: 09 303-0303 **FAX:** 09 302-0324
EMAIL: helpdesk@alarmnz.com
WEB: www.alarmnz.com

SERVICE NETWORK REPRESENTATIVE